

A Luna Park Sydney Annual Pass is available for purchase at [www.buyonline.lunaparksydney.com](http://www.buyonline.lunaparksydney.com) ('online'), the Luna Park Sydney Front Ticket Box, Box Office and Coney Island Ticket Box ('in Park').

#### DISCLAIMER

The rides/amusements in Luna Park are designed for use by participants who meet the displayed height requirements.

The amusements/rides are recreational activities and there are risks of injury to participants and their property. By using or engaging in a ride/amusement you accept these risks and agree that the owners, operators and landlords do not have or accept any liability for any injury suffered as a result of you accepting these risks.

Parents or Guardians must evaluate these risks before allowing persons in their control to use or engage in any ride or amusement.

Use of any ride or amusement is restricted for Guests with certain physical and/or medical conditions. Please check the signage at the entrance to the ride for applicable restrictions.

This is a risk warning given pursuant to Section 5M of the Civil Liability Act 2002.

#### ENTITLEMENTS

1. A Luna Park Sydney Annual Pass entitles the holder (a pass holder) to unlimited access to permanent Luna Park Sydney rides and attractions on any valid entry day for twelve months from the date of e-ticket redemption (online) or the date of purchase (in Park). A valid entry day is any day the Park is accessible by the General Public. Luna Park Sydney does not operate on every day of the year and as such, does not take responsibility for a misinterpretation of Opening Hours
2. A pass holder must have his/her valid Annual Pass in hand and a proper photo on file with Luna Park Sydney for ride turnstile access.
3. Annual Passes are not valid for private events or events that require a separate admission, and are subject to Blockout Dates. Blockout Dates include Halloscream and New Years Eve.
4. Additional pass holder benefits apply to specific Annual Pass products. See the 'Benefits' section of these terms for more information. Not all benefits apply to all Annual Pass products. It is the responsibility of the pass holder to check their entitlements before purchase.
5. Annual Passes do not guarantee ride and attraction access (especially during high attendance periods). Restrictions apply including, but not limited to, capacity constraints and other closures. Some special attractions and rides may have limited or restricted access for Annual Pass holders. Please refer to the Luna Park website for information on any limitations or restrictions.
6. Rides, services, entertainment and attractions may change operating hours, close temporarily, or may otherwise change or be discontinued without notice and without liability.
7. A pass holder assumes the inherent risks associated with the operation of all rides and attractions and should read and obey all safety signage, instructions and rules. A pass holder must abide by any rules and regulations applicable to Luna Park Sydney or to the use of the Annual Pass as announced by Luna Park Sydney from time to time.
8. Luna Park Sydney is not responsible for lost or stolen property.

9. An Annual Pass is not transferable, cannot be sold, cannot be given to anyone else to use inclusive of family and friends, is not redeemable for cash and cannot be used with any other offer, discount or product. Additionally, Annual Passes may not be used for commercial purposes and are void if altered or misused.

10. Photocopies, photos and reproductions of an Annual Pass will not be accepted.

#### GIFT CARDS & E-TICKETS

1. An Annual Pass e-ticket is valid for 180 days from the purchase date indicated on the e-ticket. The e-ticket must be presented within this period at Luna Park Sydney and exchanged for an Annual Pass Card, the expiry of which will be 12 months from the exchange date.

2. An Annual Pass gift card is valid for 365 days, up to and including the expiry date marked on the gift card. The gift card must be presented within this period at Luna Park Sydney and exchanged for an Annual Pass Card, the expiry of which will be 12 months from the exchange date.

3. The PASS HOLDER must be present at the time of exchange and must abide by all other membership information gathering processes.

#### MEMBERSHIP INFORMATION

1. Personal data for each pass holder must be completed in Park on the same day of purchase or redemption of e-tickets. As a condition of purchase, guests must provide the following:

- a. their first name and surname
- b. their date of birth
- c. a contact telephone number; and
- d. a contact email address

Incomplete personal data will not be accepted and the associated membership will not be created.

2. When collecting an Annual Pass purchased online, the pass holder must be present at the Luna Park Annual Pass Desk in order for the membership photo to be captured.

3. Each pass holder must follow Luna Park Sydney's procedures to have a photo associated with his/her Annual Pass in Luna Park Sydney's files for identification purposes. Photo capture procedures include removal of any hats, sunglasses or other obscuring accessories and ensuring no additional individuals are present in the background of the photo.

4. Photos on file for active pass holders must be periodically updated with current photos. Photos must be replaced every 12 months for children under the age of 18 and every 3 years for adults. Further identification may be required.

#### UPGRADES

1. A Guest wishing to upgrade to an Annual Pass from another form of eligible ticket must upgrade on the same day in which the original form of ticket is valid.

2. Each Guest wishing to upgrade a ticket to an Annual Pass must be present at the time of the upgrade transaction.
3. Guest must be able to display a valid, intact and attached wristband with a corresponding receipt or Group Booking barcode number (if applicable) when upgrade transactions are made.
4. Expired tickets, complimentary tickets, some Group Booking tickets, Lunacy tickets, discounted and third party issued tickets, special event tickets and other tickets stating ineligibility for an upgrade may not be upgraded to an Annual Pass.
5. Group Booking ticket holders are entitled to 25% off the price of an Annual Pass if purchased on the same day in which the Group Booking takes place, and the Guest is able to display a valid, intact and attached wristband with a corresponding Group Booking barcode number.

## RENEWALS

1. An Annual Pass holder will qualify for a special renewal offer provided that he or she renews their Annual Pass within 30 days (prior or post) of the expiry date and is able to present their expired Annual Pass when making the renewal.
2. An Annual Pass that is not renewed within 30 days of expiration will no longer qualify for the renewal discount and the full price of a new Annual Pass will be chargeable.
3. The renewal discount can be accessed in Park only and is not currently valid for online sales. An Annual Pass renewed under these conditions will expire 12 months from the existing Annual Pass renewal date.

## LOSS, REPLACEMENT OR CANCELLATION

1. All Annual Pass Cards remain the property of Luna Park Sydney.
2. If an Annual Pass is lost or stolen, the pass holder is asked to report the situation to Luna Park Sydney Guest Relations immediately, either in person at the Guest Relations Desk, by contacting Guest Relations at (02) 9922 6644 or submitting an online enquiry at <http://www.lunaparksydney.com/contact-us>.
3. Treat your Annual Pass card like cash. Any lost or stolen passes should be reported to Luna Park Sydney immediately. An Annual Pass is issued for express use by the passholder only. Any Annual Pass Cards presented at a ride turnstile by an individual who does not match the passholder details marked on the card will be cancelled immediately and without refund.
4. A non-refundable fee of ten dollars (\$10.00) required to replace or re-issue an Annual Pass Card if it is unable to be presented for ride turnstile access. No ride turnstile access will be given without the presentation of a valid Annual Pass Card.
5. Luna Park Sydney reserves the right to cancel, suspend or revoke any Annual Pass or deny ride access to any pass holder at any time for any reason. Cancellation, suspension or revocation of an Annual Pass membership will result in the cancellation, suspension or revocation of the member benefits associated with the Annual Pass.

6. An Annual Pass that is discovered to have been purchased through illegal methods will be cancelled without compensation.

## BENEFITS

1. Additional benefits are available to Annual Pass holders as per the below terms. Not all benefits apply to all Annual Pass products. It is the responsibility of the pass holder to check their entitlements before purchase.
2. A pass holder must present a valid Annual Pass Card prior to purchases to receive any applicable benefits and discounts. Benefits and discounts are non-transferable and may not be combined with any other offer or promotion. Such benefits and discounts are for personal use only and may not be used to obtain or purchase items or services with the intent to resell such items or services.
3. Applicable benefits and discounts are subject to change at any time, without notice. Benefits and discounts are determined solely by Luna Park Sydney and may be valid only at select locations. Applicable benefits are not valid in conjunction with any other offer, discount or product other than those stated in the individual benefit terms.
4. An Annual Pass is subject to additional charges unless otherwise advised for entry into any concerts or special events taking place at Luna Park Sydney, or any other event as determined by Luna Park Sydney from time to time in its sole discretion.
5. Specific terms and conditions related to current benefits may be found below:

A Basic Annual Pass (\$99) pass holder is entitled to:

Opportunity to be the first to purchase tickets to Luna Park Special Events - Pass holders will receive communications inviting them to purchase tickets to any special events hosted by Luna Park Sydney up to 48 hours before other database members and the general public. Pass holders may forward this communication to family and friends and are not obliged to take part in the advertised events. Annual Passes will not be valid at the promoted Special Events and Luna Park Sydney will not be required to reiterate these conditions in all Special Event pre-purchase communications.

Exclusive Offers - Pass holders will be sent exclusive offers via email, for the lifetime of their Annual Pass. The terms and conditions related to each offer will be displayed within the email communication.

A Gold Annual Pass (\$129) holder is entitled to the below, in addition to all Basic Annual Pass benefits:

Free Entry to North Sydney Olympic Pool - Pass holders may be entitled to complimentary single entry to North Sydney Olympic Pool, upon presentation of their valid Annual Pass Card. Valid only for access during Luna Park Sydney operating hours.

15% off dining in The Deck Brasserie – Gold Annual Pass holders may receive 15% off their bill when dining in The Deck restaurant. Maximum one (1) Gold Annual Pass card can be used per bill. No split

bills. Not valid for Bar Snacks or drink purchases at The Deck Bar. Minimum two persons per table. Dining discounts are not valid on tobacco products, special events (e.g. Ferris Wheel Dining, Valentine's Day), Paella Wednesdays, \$10 Cocktail Thursdays, Deck VIP membership discounts, Group Bookings and Shared Menus. The minimum age of entry to The Deck Brasserie of 18+ applies.

15% off all food and beverage purchases – Gold Annual Pass holders may receive 15% off all food and beverage items purchased from the Lighthouse Cafe, Fish and Sips, Coney Island Cafe, Scoops Ice Cream Parlour, Fairy Floss, Snowie or the Luna Park Coffee Cart. Not valid on Blockout Dates or at events managed by The Big Top Sydney.

15% off Luna Park Merchandise purchases from the Luna Park Merchandise Shop – Gold Annual Pass holders may receive 15% off purchases from the Luna Park Merchandise Shop. Some items may be excluded. Luna Park Sydney reserves the right to alter exclusion items at any time, without notice. Merchandise discounts are not valid for food and beverages, showbags, 4 Games Passes, 10 Game Magic Passes, Annual Pass and gift card purchases, shipping or taxes, or on phone or email purchases.

On your birthday bring a friend for free! – Gold Annual Pass holders may be entitled to one complimentary rides wristband, ONCE, on any one day during the pass holder's birthday month, as printed on the Gold Annual Pass card. Pass holders must display valid identification including their birth date to receive the benefit. The recipient of the complimentary rides wristband must be present at the time of redeeming the benefit. Not valid for children and teen party bookings.

15% off Santa Experience Packages – Gold Annual Pass holders may receive 15% off when purchasing either a 'Santa Experience Photo' (RRP \$19.95) or 'Santa Experience Photo Package' (RRP \$29.95). A valid Gold Annual Pass card must be presented to the cashier before finalising the sale in order to take advantage of the discount. Limit one pass holder discount per package and two packages per pass holder applies.

## COMMUNICATION

1. The collection, use and disclosure of personal information otherwise provided in connection with this Promotion is governed by the Luna Park Sydney Privacy Policy available at <http://www.lunaparksydney.com/privacy>.
2. The information provided by Guests will be used by Luna Park Sydney for the purpose of conducting the Annual Pass Program. Luna Park Sydney may disclose personal information to its contractors and agents to assist in conducting this program or communicating with Guests.
3. By purchasing an Annual Pass, a pass holder consents to subscribe to email communication from Luna Park Sydney. A pass holder may receive important operational updates, special offers and other information from Luna Park Sydney and its associated business streams about their events, products, services and discounts.
4. From time to time, Luna Park Sydney may suggest alternate subscriptions to a pass holder, related to both Luna Park Sydney and its other business streams. It is the Guest's sole decision as to whether these additional subscriptions are activated.
5. All terms, conditions and benefits including, but not limited to, admission privileges, Blockout Dates, prices, benefits and discounts are subject to restrictions, availability and change or cancellation without notice at any time.